

City of Lawrence, Indiana Miscellaneous Billing Resident Guide



eSuite x +
https://col-esuite.tylertech.com/websites.fm.miscbilling/LoginScreen.aspx

CITY OF LAWRENCE
eBilling

LAWRENCE
INDIANA

Need help creating an account? Click [here](#) for our guide!

Customer Access

Username
Password

LOG IN

New User?
[Create an account](#)

Forgot Username?
[Click here to retrieve it](#)

Forgot Password?
[Click here to reset it](#)

Step 1 - Navigate to City of Lawrence eBilling Portal
<https://col-esuite.tylertech.com/websites.fm.miscbilling>

© 2019 City of Lawrence

Step 2 - Select Create an Account

Customer Access

Username
Password

LOG IN

New User?
[Create an account](#)

Forgot Username?
[Click here to retrieve it](#)

Forgot Password?
[Click here to reset it](#)

Step 3 - Create your account

by entering in your invoice number, invoice billing data, and invoice billing amount and select Create account

Activate Account

Invoice Number

Invoice Billing Date (mm/dd/yyyy)

Invoice Billing Amount \$

CREATE ACCOUNT **RESET**

[Back to login](#)

CONTACT US

You can call the Controller's Office for all online payment issues at (317) 549-4804. Monday - Friday, 8:00 AM - 4:30 PM, Eastern Time.

Step 4 - Enter in your new log in credentials with a valid email address.

Please create a Username and Password for the account.

Username	<input type="text"/>	<i>7-128 letters and numbers only</i>
Password	<input type="password"/>	<i>8 - 25 characters (must contain: number, symbol, uppercase)</i>
Confirm Password	<input type="password"/>	
Email Address	<input type="text"/>	<i>Used for official communications only</i>

CONTINUE

RESET

Congratulations your account has now been created! You can log in using the account credentials you created in the previous step.

Frequently Asked Questions

What do I do if I forgot my password?

If you've forgotten your password simply select "Click here to reset it" under the Forgot Password section of the log in page.

Customer Access

Username

Password

LOG IN

New User?
[Create an account](#)

Forgot Username?
[Click here to retrieve it](#)

Forgot Password?
[Click here to reset it](#)

What do I do if I forgot my username?

If you've forgotten your username simply select "Click here to retrieve it" under the Forgot Username section of the log in page.

Customer Access

Username

Password

LOG IN

New User?
[Create an account](#)

Forgot Username?
[Click here to retrieve it](#)

Forgot Password?
[Click here to reset it](#)

How do I pay more than my invoice amount?

Currently users can only pay for outstanding invoices. If you would like to pay ahead for a recurring invoice contact the Controller's Office at (317) 549-4804 to have your future invoices entered. Add any invoices to your cart that you wish to pay and select checkout.

Account Information

Last Name / Business Name	<input type="text"/>
First Name	<input type="text"/>
Phone Number	<input type="text"/>
Email Address	<input type="text"/>

Email Enrollment Status Not Enrolled

My account information is incorrect when I sign in, how do I change it?

To change your account information such as your address or contact information, call the Controller's Office at (317) 549-4804.

CONTACT US

You can call the Controller's Office for all online payment issues at (317) 549-4804. Monday - Friday, 8:00 AM - 4:30 PM, Eastern Time.