



UTILITIES

THE LAWRENCE LIFT

NEWSLETTER

NOTICE:

Our bill printing/ mailing service made an error on the October 25th billing with the placement of the Utility's address on the remittance stub such that it will not appear correctly in the return envelope. Although the service provider offered to reprint and resend the bills, we felt this would only worsen the problem. Customers who are normally billed on the 25th should be aware that, should their payment be late, delayed or undeliverable due to this error with the printed and mailed bills, the Utility will not apply late fees or disconnect service for those affected by this error. On a lighter note, this does serve to point out that the On-Line Bill Pay option is a better and effective alternative to paper billings.

Fast, Easy, and Convenient! Check out our new online bill pay! Visit us at www.cityoflawrence.org/billpay to enroll in e-bill and pay by credit card!

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ISSUE

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JOIN THE TEAM. WE ARE HIRING!

LAWRENCE UTILITIES PRESENTS 2019 WATER & SANITARY SEWER BUDGETS TO UTILITY SERVICE BOARD

Dear Lawrence Utility Customer,

Utility Management and CFO Jason Fenwick are pleased to present our 2019 Water and Sanitary Sewer Budgets. Please follow this link (<http://www.cityoflawrence.org/controller/financial>) to see the budget video for the Utility and Civil City budgets as well as see the actual budget documents in pdf form along with a wealth of other financial reports and documents. The Water and Sewer Utilities look forward to continuing making improvements to your water and sanitary sewer infrastructure as well as improving our daily operations and management. We appreciate your continued support, cooperation and patience as we strive to turn things around to a pro-active, open and responsive approach. The challenges are great, but we have the people who are equal to the task. As we wrap up the last two Phase I Water System Improvements and our 2018 Sanitary Sewer Improvements Projects, we look forward to launching even more improvements projects in 2019 for both the Water and Sanitary Sewer Utilities.

Speaking of people, we have

a Sewer Utility laborer position open at the Utility. For this position, experience with sewage lift station operation and electrical experience is preferred, but not required. A Commercial Driver's License is required for both position. While experience is desired, we can and do train the right people. But the candidate should have at least some experience with basic hand tools, power tools and be willing and able to work in all kinds of weather and to work overtime, weekends and on-call shifts as needed for routine and emergency operations. This line of work is not for everyone! We want to find people who are interested in a career in a field that is interesting and challenging and a key component in maintaining the quality of life we enjoy in this country along with maintaining public health and safety. If you are interested, please visit the city's website and check out the job postings on the "Opportunities" page. There is also an open position for a Building Code Inspector, and there will soon be a posting for a Street Department laborer, which will require a Commercial Driver's License as well.

I have received some requests

for information concerning trash/recycling service policies and procedures. As you know, this service is provided by Republic Services under contract with the City. The policies and procedures are listed on the City's website at <http://www.cityoflawrence.org/public-works/trash-policies>. Additionally, you may contact Republic's customer service Monday thru Friday between 7:00 am and 5:00 pm and they can answer any questions you have. Their number is (317) 917-7300, or you can visit their website at www.republicservices.com. I prefer to use this shortcut, <https://www.republicservices.com/residents>, where you can enter your address and zip code and this will take you to a page where you can find all the policies and procedures for the City of Lawrence along with other useful information.

Thank you,

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