



## EYEONWATER APP – APP TO TRACK YOUR WATER USAGE



With the recent below freezing temperatures we have seen an uptick in water service leaks. The eye on water app can be a very useful tool for residents to use to quickly notify homeowners of water line leaks early, to prevent costly water damages to your home and increased water bills.

If you recently had a new meter installed, your new meter is equipped with a cellular transmitter that has automatic reading capabilities. These newer meters,

combined with the EyeOnWater app, provide our customers with a higher level of service.

Once downloaded and registered, this online app provides a secure suite of available tools to review and analyze your usage patterns. With these tools, you can view your hourly consumption activity as well as gain a greater understanding of the total amount of water used in a specified period. In addition to displaying consumption data, EyeOnWater allows you to set a usage tolerance and receive text or email alerts when your water usage rises or spikes more than the pre-determined amount you set. The app will also send notification if your meter registers water consumption for 24 consecutive hours, which could indicate a potential leak.

Please consider signing up to take advantage of these benefits that come

with the new meter with the cellular transmitter. EyeOnWater is an easy way to monitor your daily water consumption and gives you full access to your usage history. Sign up today at: [www.eyeonwater.com](http://www.eyeonwater.com). Please note that some customers may still have the older style meters which are still electronically read, but do not have the cellular transmitter and thus do not have access to the full range of features available on the EyeOnWater app.

Lawrence Utilities will continue to replace the older water meters as they reach their end of useful life with meters that allow the customer to take full advantage of the EyeOnWater App.

## COLD WEATHER TIPS

► Disconnect and store your garden hose. If your home has a separate shut-off for external faucets, turn it off and drain the water from those faucets to prevent those lines from freezing and bursting. There are covers available at hardware stores, usually made of Styrofoam, that can be installed over outside garden hose spigots for additional protection.

► Turn off and drain sprinkler systems. You may want to call a professional company to blow out any leftover water in the underground lines. A broken sprinkler pipe can do damage to the delicate components that make up the

entire system, increasing the cost of repair. Frozen and broken pipes that are not properly winterized can result in high water bills when the lines thaw if the water supply is not shut off.

► Know where your main waterline shut off is before problems arise. If your meter is not located inside your house, it is outside in a meter pit, usually in the front yard by the property line. In an emergency you may have your plumber close the valve in the meter pit or you may call the utility for an emergency shut off. The Utility charges a fee for after-hours emergency shut offs. If you need

assistance locating your meter pit, please contact the Utility Business Office at (317) 542-0511. After turning the water off, turn on faucets to allow the water to drain and release the pressure in your pipes.

Make sure that the lids are installed and secure on meter pits and curb stop boxes to prevent cold air from reaching plumbing in those structures. If yours are damaged or you cannot locate or secure them, please call the Business Office at (317) 542-0511 for assistance.

# THE LAWRENCE LIFT

## IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER

### LEVELS OF TOTAL TRIHALOMETHANES (TTHM) ABOVE DRINKING WATER STANDARDS FOR CITY OF LAWRENCE UTILITIES

Our water system recently violated a drinking water standard. Although this is not an emergency, as our customers, you have a right to know what happened, what you should do, and what we are doing to correct this situation.

We are required to monitor your drinking water for specific contaminants on a regular basis. The results of regular monitoring are an indicator of whether or not our drinking water meets EPA's health standards. The results that we received for Total Trihalomethanes (TTHM) for the 10/1/2025 to 12/31/2025 monitoring period show that our system currently exceeds the standard(s), or Maximum Contaminant Level(s) (MCL). The MCL for Total Trihalomethanes is 80 ug/L and the MCL for Haloacetic Acids is 60 ug/L. As of 12/31/2025, our locational running annual average for Total Trihalomethanes (TTHM) is 91.1 ug/L.

#### What should I do?

*You do not need to use an alternative (e.g., bottled) water supply. However, if you have specific health concerns, consult your doctor.*

#### What does this mean?

Some people who drink trihalomethanes in excess of the MCL over many years

may experience problems with their liver, kidneys, or central nervous system, and may have an increased risk of getting cancer. Some people who drink water containing haloacetic acids in excess of the MCL over many years may have an increased risk of getting cancer.

#### What Happened? What is being done?

We anticipate resolving the problem within – The issue has been resolved.

For more information, please contact Tom Speer at 317-542-0511 or by mail at 9201 Harrison Park Court, Lawrence, IN 46216

Please share this information with all other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

**More Important Information – While this form states that we have exceeded the MCL for TTHM's during the monitoring period from 10/1/25 – 12/31/25 it is because they base this notification off the "locational running annual (yearly) average" as stated in the second paragraph of the notification above.**

**Lawrence Utilities will continue to perform the necessary testing and take the appropriate actions to meet the EPA's health standards. As mentioned in the December Lift, additional testing was performed at the water treatment plant that supplies water to the area along with sites located near the high TTHM location.**

**These test results were below the 80ug/l. In October, we collected a sample from the original site, and one located across the street. Those test results came back with 66.3 and 40.4 ug/l respectively. Again, below the allowable limits. Additionally, in November, more testing was completed. At the specific site with higher-than-normal TTHM results, we now have a result at 59.5ug/l. We have made some minor operational changes that appear to have corrected the high TTHM results.**

Please be assured there is no need for concern and there is no need to purchase bottled water.

As always, we are committed to providing our citizens with safe, reliable, and clean drinking water.

## UPCOMING CITY EVENTS



FOREVER YOUNG CLUB



HEALTH FAIR - 4/18/26



CLEANUP DAY - 4/22/26

Check out more info at [VisitLawrenceIndiana.com](http://VisitLawrenceIndiana.com)