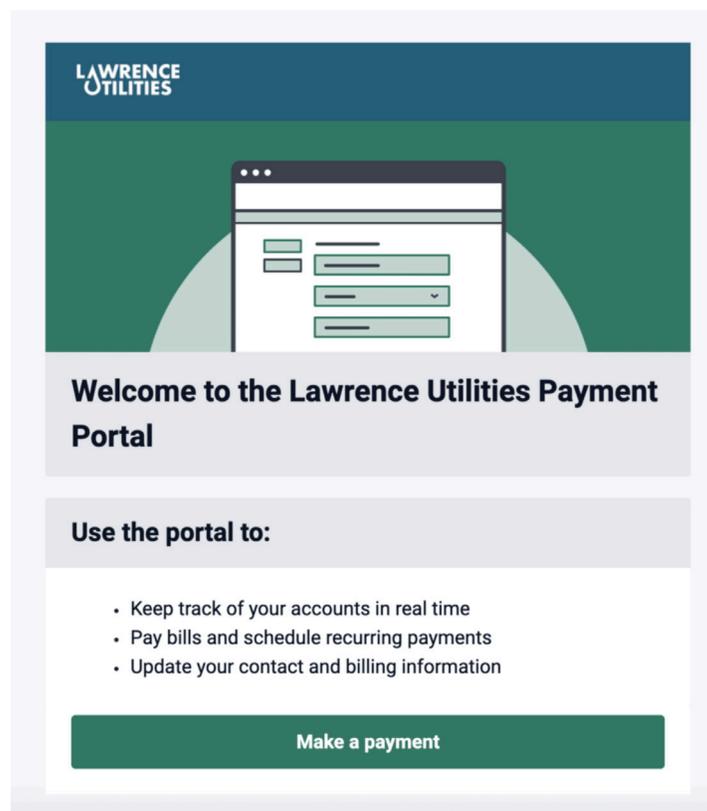


Using the new Lawrence Utilities profile, customers can:

- Create a login for their Lawrence Utilities account
- Add contact information including email, phone number, and address
- Securely store and edit one or more payment methods, including bank account and credit and debit cards
- Make a one-time full or partial payment using a stored payment method
- Set automatic recurring payments to process on their utility billing due date
- View or modify upcoming automatic payments
- Customers can easily access all information and functionality from a desktop or mobile device.
- Customers creating an account will be automatically enrolled in our new eBill system.
**Customers may unsubscribe after receiving their first eBill.*

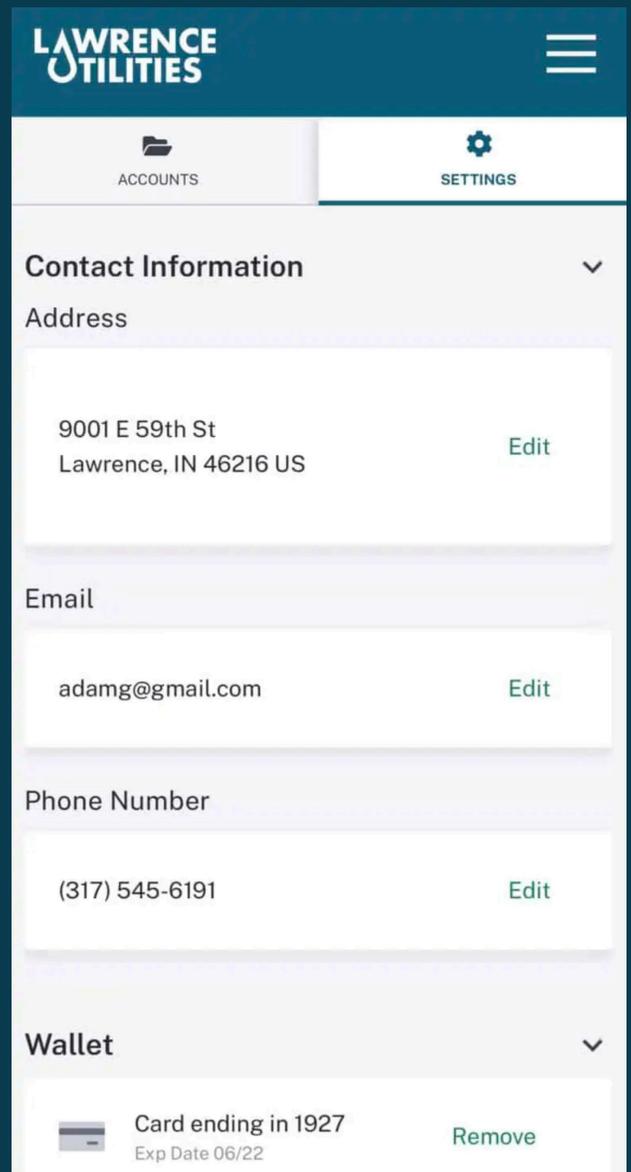
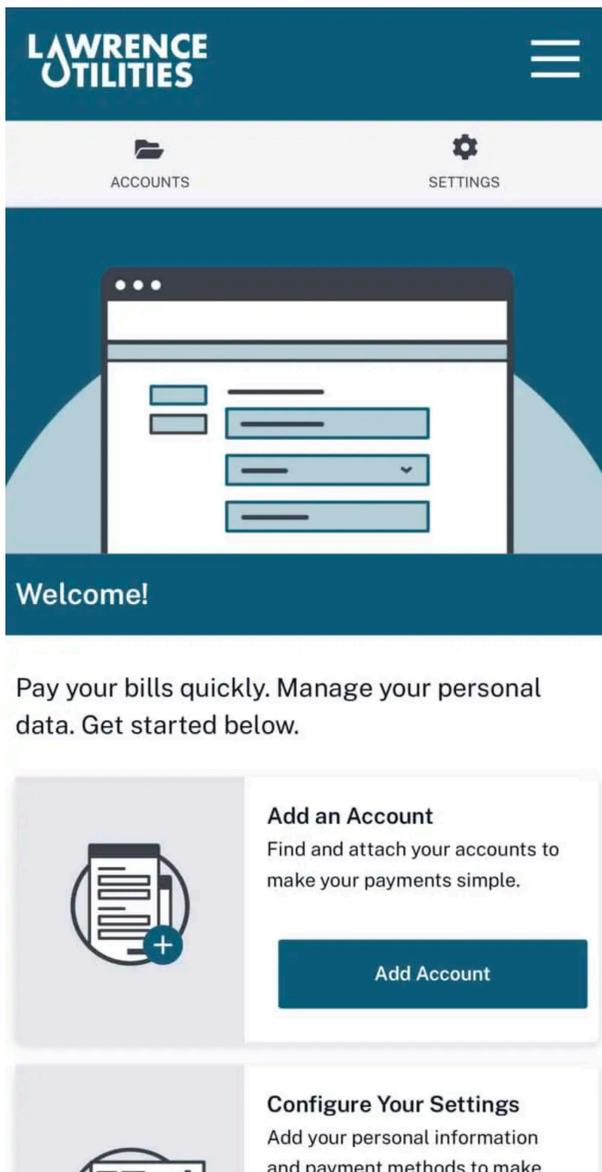
How It Works

A welcome email confirms registration and lets customers get started online.

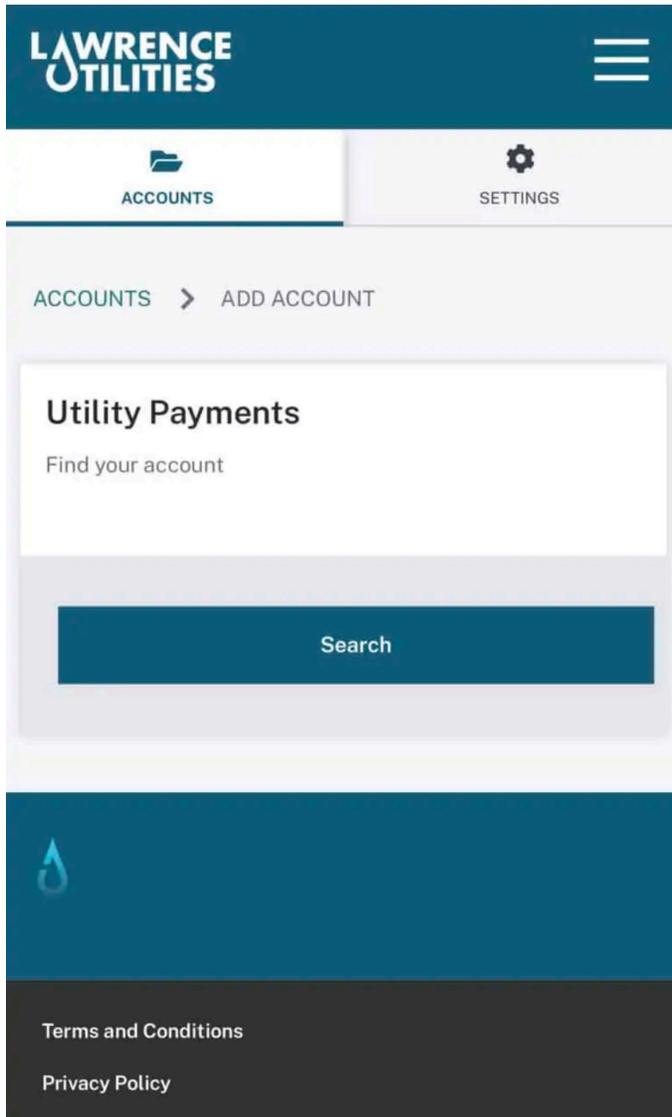


In the Lawrence Utilities profile, the mobile-responsive payment experience makes it easy for customers to access all functionality from a smartphone or tablet, just like they would on a desktop.

Customers can securely store payment methods and contact information for speedy checkout and recurring billing.



Customers can store their account using a lookup screen that's integrated with Lawrence Utilities' underlying Customer Information System (CIS) to verify their information in real time.



Please note:
When using the account lookup, you will need to include any dashes in your account number.

