



April 8, 2025 – Superintendent's Report

ADMIN UPDATE:

The Utility is seeking approval of Amendment No. 3 to Task Order No. 19 – INDOT Plan Review with Wessler Engineering for the Not to Exceed amount of \$6,000.00. This is for additional construction administration services for the utility conflicts on Mitthoeffer and 56th Street along Pendleton Pike, identified in the Work Plan.

The Utility is seeking approval of Task Order 25 – 2025 related to the America's Water Infrastructure Act of 2018 for the Risk and Resiliency Assessment (RRA) and Emergency Response Plan (ERP) that is required by the Environmental Protection Agency (EPA) for water supply systems that serve a population of 3,300 or more, for a Not to Exceed amount of \$9,000.00. The certified Risk and Resiliency Assessment is due December 31, 2025, and the Emergency Response Plan is due by June 30, 2026.

Included in your packets for tonight's meeting was a copy of the 2025 Annual Report for the Lawrence Utilities Identity Theft Protection Plan. This report is from April 2024 – April 2025 as required by Resolution No. 2009-7, adopting an Identity Theft Prevention Program to be in compliance with the Federal Trade Commission's Red Flag Rule. There have been situations during this reporting period where non-account holders have attempted to obtain information pertaining to an account but once the utility policies are explained, the situations have been resolved. No other incidents of compromised customer information or attempts at theft of customer data were identified or reported during this period. The Business Office Manager has reviewed the policies and procedures that are in place and does not have any changes to the policy to recommend currently.

Account Adjustments:

- 11664 High Grass Lane: Customer is requesting a sanitary sewer adjustment for \$397.46 due to spigot leak. We recommend approval.