



December 8, 2020 – Superintendent’s Report

ADMIN UPDATE:

Our drive-up payment kiosk is up and running at the Government Center located at 9001 East 59th Street on the south end of the building. Payments can be made with cash, check or credit card. We are awaiting the delivery of the canopy/shelter and signage, but the unit can be used now. Kudos to Tyler Douthit, Paul Wanner and Greg Gee for getting these units up and running, making it easier for our customers to make payments!

After some disruption due to COVID cases and exposures at the Utility, we are back on track with all staff in generally good health and no active COVID cases.

Our usual “winterizing” procedures are underway and we are in good shape at the moment operationally. Our capital projects are also continuing with one additional water main extension getting ready to bid (5400 Carroll Road) and one project in design (Maple/Zoeller/Wallingwood Water Main Replacement). We expect these additional projects to be started in 2021 along with work on our 52nd Street elevated storage tank and for our projects presently in construction to be wound up in early 2021.

Work is also moving forward with our Water Master Plan update and Asset Management Plan that is underway with Wessler Engineering and our Controller’s Office. We look forward to getting these projects done soon as well.

Our EPA-required Risk & Resiliency Assessment will be certified to EPA via their website on-time, the deadline being December 31, 2020. Upon certification, we will have an additional 6 months (June 30, 2021) to complete and certify our updated Emergency Response Plan and Cyber Security Plan in the same manner. The ERP work is already underway with Tom Speer, our WTP Director and we will be working with our IT Department/Sondhi Solutions on the Cyber Security Plan.

Claims Explanations:

\$198,140.90 to S.C. Case for the Brookhaven Waterline Replacement Project work.

Operational Data:

SANITARY SEWER SYSTEM

- Performing routine maintenance and upkeep on lift stations and grinder pump stations.

LOCATES/LEAK LOCATING/VALVE TURNING/HYDRANT MAINTENANCE/INSPECTIONS

- Performing routine inspections, emergency shut outs for repairs, valve exercising, valve box repairs, and fire hydrant testing/inspections.

WATER DISTRIBUTION

- Performing routine water line repairs, service line repairs, fire hydrant replacements, vehicle repairs, and maintaining street and sidewalk cuts until final restorations can be made.

WATER PLANT/WELL ACTIVITY

- Performing routine maintenance and daily routines to make sure water treatment plants are operating properly.

BUSINESS OFFICE/SERVICE DEPARTMENT

- Active accounts.
- Work orders completed.

Account Adjustments:

4446 Red Haven Dr. – Customer is requesting an adjustment in the sewer portion of the bill for \$1,797.48 due to a service line leak in crawl space. We recommend approval.