



June 26 2018 – Superintendent’s Report

**ADMIN UPDATE:**

The Utility is seeking to approve the Notice To Proceed for the Wellfield Improvements Project, which is the last project under our Phase I SRF-funded projects. Wessler Engineering has received and reviewed the additional bid documents and indicates that all is in order. We recommend issuing the NTP as provided in your board packets for this evening’s meeting.

All the Utility projects are proceeding well with no major issues to report. You can probably see for yourselves how the tower project is coming along (we are at the point where finish coating is starting to be applied) and my invitation to come view the progress on the water plant still stands. It is hard to describe in words, but there is a lot that has been done. It won’t be long before this plant is producing water.

We have ordered the new backhoe and completed the first year of our vehicle change out program, which is designed to get us on routine vehicle change out program so as to normalize expenditures in this area so that we have a more manageable and predictable budget for vehicles.

Work continues on getting ready to roll out the new e-Suite electronic billing/payment improvements and the Eye-On-Water app for our customers. We have hit a technical snag or two, but nothing major, resulting in just a little more time needed to get the fixes in, the latest NWS update installed and then mailers and other customer notifications sent out. I am one of the “test” accounts and I can tell you that I really like the new e-Billing feature, especially the automatic credit card payment option.

**Operational Data:**

**SANITARY SEWER SYSTEM**

- Performing routine maintenance and upkeep on lift stations and grinder pump stations.

**LOCATES/LEAK LOCATING/VALVE TURNING/HYDRANT MAINTENANCE/INSPECTIONS**

- Performing routine line locates, inspections, emergency shut outs for repairs, and checking hydrants to make sure they are operational due to the weather.

**WATER DISTRIBUTION**

- Performing routine water main repairs, service line repairs, vehicle repairs and maintaining street and sidewalk cuts until final restorations can be made.

**WATER PLANT/WELL ACTIVITY**

- Performing routine maintenance and daily routines to make sure water treatment plants are operating properly.

**BUSINESS OFFICE/SERVICE DEPARTMENT**

**May Totals**

- 14,638 Active accounts.
- 1,176 Work orders completed.

**BILLING ADJUSTMENTS:**

5433 Peachwood Ct.- customer is requesting an adjustment in the sewer portion of the bill in the amount of \$348.69 due to a slab leak. We recommend approval.

