



## **December 26, 2018 – Superintendent’s Report**

### **ADMIN UPDATE:**

There is not much to report on this month as all our projects are continuing and in various stages of completion. We will have much more to report on at our next meeting in January.

Sadly, several employees have lost family members during the course of the year, two having passed this month. We ask you keep them all in your thoughts and prayers as we go through this holiday season.

On behalf of all the Utility employees, I want to wish all our customers, fellow City employees, our vendors, suppliers and colleagues a Happy and Successful New Year in 2019. We recognize that it takes all of us each doing our various parts to make these utilities work as well as they do, and we appreciate each and every one of you. We look forward to continuing all the great progress that has been made in the last several years and improving our infrastructure and operations even more so as to provide the best service possible.

### **Approvals: None Requested**

#### **Operational Data:**

##### **SANITARY SEWER SYSTEM**

- Performing routine maintenance and upkeep on lift stations and grinder pump stations.

##### **LOCATES/LEAK LOCATING/VALVE TURNING/HYDRANT MAINTENANCE/INSPECTIONS**

- Performing routine line locates, inspections, emergency shut outs for repairs, and checking hydrants to make sure they are operational due to the weather.

##### **WATER DISTRIBUTION**

- Performing routine water main repairs, service line repairs, vehicle repairs and maintaining street and sidewalk cuts until final restorations can be made.

##### **WATER PLANT/WELL ACTIVITY**

- Performing routine maintenance and daily routines to make sure water treatment plants are operating properly.

##### **BUSINESS OFFICE/SERVICE DEPARTMENT**

###### **November Totals**

- 14800 Active accounts.
- 1103 Work orders completed.

### **BILLING ADJUSTMENTS:**

7724 Pennycroft Dr- customer is requesting an adjustment in the sewer portion on the bill in the amount of \$1776.78 due to a slab leak. We recommend approval.

