



January 14, 2020 – Superintendent’s Report

ADMIN UPDATE:

Approval of DRF #83 for Wessler Engineering in the amount of \$1,367.00.

Acceptance and approval of easement and check request for 12316 East 62nd Street. Although this project’s construction is delayed, we are still proceeding with securing easements as we are able.

The “Statement Fee” authorized in the May 2017 water rate adjustment is set to be rolled out in July of 2020. The paperless billing option has been available for at least 15 months now and we tried a \$5 credit as incentive to enroll in paperless billing, but this did not meet with the success we desired. The purpose of the fee is to recoup costs for printing and mailing utility bills and to encourage paperless billing. A notice to this effect was placed in the Lawrence Lift for January 2020. The first Phase of this fee is an additional \$1.00 on the utility bill, and the second Phase, which will take effect in 2021, will increase the fee to \$2.00.

Work has started on the Franklin Road Water Main replacement project and the road is closed. Southbound Franklin Road motorists detour east and west down 47th Street. And northbound Franklin Road traffic can detour east on 45th to McCoy and then north to 47th, then back west to Franklin. We recommend that motorists plan alternative routes to avoid the area whenever possible, but above all to slow down and drive safely, and follow the prescribed detour route. We realize this is an inconvenience, but because of the nature of this work and its including a new pipe being installed under the railroad crossing, we had no safer alternative than to close the road.

Work on the 47th Street/Richardt Water Main project is proceeding and there are no major issues or complications. We would like to remind affected customers that the final restoration of disturbed areas, including yards and streets, will be done at the end of the project. In the meantime, we will continue to monitor road cuts in order to have the cuts maintained at grade until the final asphalt repairs are made. If a customer notices an issue that may be a problem for motorists or pedestrians, they are encouraged to contact the Utility so we can follow up.

A copy of a new annual report that is required to be submitted to various agencies under the recent Indy Rezone ordinance change is submitted with this report. This is a groundwater monitoring plan report for entities having water production wells located inside Wellhead Protection Areas. They will be done each year on or before January 15.

The Lift Station 19 Project is in its final stages with the last few remaining items being generator start-up and operational check, restoration and site cleanup and, when weather permits, the installation of the surface asphalt layer. The asphalt base is already installed.

The Meter Change Out project is continuing and good progress is being made. To date, approximately 400 meters have been installed. Work is expected to be complete in February.

We will also be meeting soon to finalize the Sewer Manhole and Main Rehabilitation Project that is slated for the 46th and Shadeland area. We anticipate putting this project out to bid in February.

Operational Data: December Totals

SANITARY SEWER SYSTEM

- 21- Sanitary sewer lift station work orders completed.
- 8 – Sanitary sewer grinder pump station work orders completed.
- 1 – Sanitary sewer force main repaired.
- 230 LF of sanitary sewer main cleaned.
- 632.9 LF of sanitary sewer main CCTV'd.
- 2 – Sanitary sewer back-up investigations.
- Assisted Street Department with snow removal.

LOCATES/LEAK LOCATING/VALVE TURNING/HYDRANT MAINTENANCE/INSPECTIONS

- 369 – Fire hydrant pump downs performed to prevent freezing.
- 6 – Water main shut outs performed for repairs to be made.
- 1 – Water line leak investigation performed.
- 14 – Inspections performed on various projects.
- Assisted Street Department with snow removal.

WATER DISTRIBUTION

- 5 – Water main breaks repaired.
- 1 – Water service line meter pit installed.
- 3 – Water service line leaks repaired.
- 1 – Water main valve replaced.
- 1 – Fire hydrant replaced.
- 2 – Concrete repairs contracted out for final restoration.
- Assisted Street Department with snow removal.

WATER PLANT/WELL ACTIVITY

FWWTP

- Troubleshooting a Mission issue and found it to be on ATT&T side and was resolved.
- Performed a walk-through with Wessler to discuss next phase of SCADA system improvements.
- Removed a fallen tree on drive to Well 10.
- M.E. Simpson performed effluent meter testing at plant.
- Received training on back-up generator in well field.
- Replaced slop sink.
- Repaired hot water heater at pump house.
- Took well readings.
- Normal day to day activities of running WTP.

ILWTP

- Performed a walk-through with Wessler to discuss next phase of SCADA system improvements.
- Repaired leak on pre- chlorine pump.
- M.E. Simpson performed effluent meter testing at plant.
- Repaired leak on post-chlorine pump line.
- Peerless Midwest completed cleaning of Well 16.
- Normal day to day activities of running WTP.

RWTP

- M.E. Simpson performed effluent meter testing at plant.
- Normal day to day activities of running WTP.

Miscellaneous

- 51 water distribution samples were collected for testing by a third party.

BUSINESS OFFICE/SERVICE DEPARTMENT

December Totals Provided at January 28, 2020 Meeting

- Active accounts.
- Work orders completed.

BILLING ADJUSTMENTS:

7714 High View Cir- customer is requesting an adjustment in the sewer portion of the bill in the amount of \$408.47 due to a slab leak. We recommend approval.

10114 Wellborne Dr.- customer is requesting an adjustment in the sewer portion of the bill in the amount of \$412.65 due to a service line leak. We recommend approval.

7122 Ember Ct. – customer is requesting an adjustment in the sewer portion of the bill in the amount of \$324.69 due to watered yard through 11/7/19. We recommend approval.