



ELAWRENCE LETTER

UTILITY TO FLUSH MAINS

City of Lawrence Utilities will be flushing water mains during normal business hours from Monday, April 1 through Friday, May 3, 2019.

As a result of this activity, some customers may experience a temporary discoloration of their water and/or a low water pressure condition. Color can range from a light vellow to an orange-red. If this occurs, the customer should run a medium stream of cold water until the water clears. If a customer is experiencing this problem, the customer should not run hot water or wash clothes until the water clears up. The City does not reimburse customers for water used to flush their service lines due to iron discoloration. Main flushing is necessary in order to properly maintain the water distribution system and helps to improve water quality and maintain adequate disinfectant levels per regulatory requirements.

If you have any questions please feel free to contact City of Lawrence Utilities at (317) 542-0511, press 0 to speak with a Customer Service representative. 155UE **38**

DEAR UTILITY CUSTOMER,

We would still like to get comments from residents living within the area outlined in green below:



perienced help us to score higher on our loan application. Please contact me directly if you have any questions about this project. There is a survey located on-line at www.cityoflawrence.org that you may complete and submit along with your comments. We appreciate your participation!

If you have any questions please feel free to contact City of Lawrence Utilities at (317) 542-0511, press 0 to speak with a Customer Service representative.



The rainy season is coming upon us soon and I would like to point out a few things property owners can do to improve the performance of existing drainage features located on their property. It is the responsibility of property owners to maintain the ditches and structures located on their property so that they are free and clear of obstructions such as trash, grass clippings, leaves and other debris. When we go out on drainage complaints we see these obstructions in abundance. These materials then end up blocking driveway culverts and drainage pipes as well as clogging up street inlets, which creates localized flooding issues. Ultimately, by not maintaining the drainage features on your property, you are hurting your neighbors along with yourself. Letting your leaves fall into the street and not collecting and bagging them can impact entire blocks. Please make every effort to keep your ditches and other drainage features clear of obstructions in wet weather. You can also help matters by not installing sheds, fences or other structures in such a way that they obstruct the movement of water. The Lawrence Municipal Code prohibits impeding the free drainage of water across your property when it is designed to do so, and also prohibits the discharge of water onto your neighbor's property when the drainage facilities are not designed to do so.

Indianapolis DPW has recently informed us that the first phase of the storm water improvements at Richardt and 47th Street will go to bid in 2019. The plans are roughly 90% complete and we will be staying on top of this issue to ensure that the project gets underway as quickly as possible. A meeting is being set up for Lawrence, the project engineer and Indianapolis DPW to keep the project moving towards construction. We will also continue to push towards finalizing an Interlocal agreement between Indianapolis and Lawrence that will establish practices and procedures for getting Lawrence drainage projects prioritized and on the list to be designed and built in as expeditious of a manner as possible. We are currently awaiting the response of Indianapolis. Our last meeting, on February 21st, resulted in a commitment from Indianapolis to get us a draft agreement with all the terms and conditions outlined for negotiation. Lawrence residents can help expedite this process by supporting our drive to get this Interlocal agreement executed by contacting the City of Indianapolis DPW and letting them know that this needs to get done.

I would also like to encourage all our residents and businesses to make an effort to police trash on their property, keep dumpster lids closed, and not overfill trash totes, which invariably end up spewing trash all over the neighborhood. If we all do a little bit and follow the rules for disposing of trash, our communities will begin to look better. Also, please remember to put your trash totes away after they have been picked up.

DPW Director William Anthony is pleased to announce that the City of Lawrence has been successful in securing \$1,000,000 from the Community Crossings Matching Grant program in order to perform additional street resurfacing in Lawrence. Target areas include:

- Sunnyside Road from 56th to 75th (Priority #1)

- Lee Road from 56th to Fall Creek (Priority #2)

- Oaklandon Road from Verdin to 75th (Priority #3)

- 75th Street from Oaklandon to Sunnyside (Priority #4)

Community Shred-It and Electronics Recycling Day is Saturday, April 27th from 10 am to 1 pm at the Lawrence Government Center located at 9001 East 59th Street. A \$5.00 donation is requested per shredding box, which benefits Crime Stoppers (317-262-TIPS). Also go to www.crimetips. org. Walgreen's is also providing a drug take-back service on-site (no needles or sharps please!). There is a \$10 fee for all TV's and computer monitors taken.

Check out our new online bill pay! Visit us a www.cityoflawrence. org/billpay to enroll in e-bill and pay by credit card! Remember to record your password somewhere secure after you set up your account! And remember, going through the Paymentus portal is NOT the same as accessing your e-Suite account. For optimal service, please use your e-Suite account! And please remember to choose paperless billing, which is good for the environment and also reduces costs!

Thank you,

Scott Salsbery, Superintendent ssalsbery@cityoflawrence.org (317) 524-6305