



# THE LAWRENCE LIFT NEWSLETTER

## CHECK OUT OUR NEW ONLINE BILL PAY!

Check out our new online bill pay! Visit us at [www.city-oflawrence.org/billpay](http://www.city-oflawrence.org/billpay) to enroll in e-bill and pay by credit card! Remember to record your password somewhere secure after you set up your account! And remember, going through the Paymentus portal is NOT the same as accessing your e-Suite account. For optimal service, please use your e-Suite account! And please remember to choose paperless billing, which is good for the environment and also reduces costs.

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ISSUE  
**41**



**SATURDAY, AUGUST 10 10AM - 2PM**  
9530 E 59TH ST, INDIANAPOLIS, IN 46216  
**JUST WINGIN' IT WITH OUR FIRST RESPONDERS**



- EXPLORE POLICE & FIRE VEHICLES
- K-9 DEMONSTRATIONS
- FACE PAINTING
- FREE FOOD
- BICYCLE GIVE AWAY
- AERIAL LADDER RESCUE
- MCGRUFF THE CRIME DOG



Join us for a celebration to promote awareness, safety, and neighborhood unity

Watch as LPD defend's their title against LFD in our fourth annual **JUST WINGIN' IT CONTEST**

VISIT US: [WWW.CITYOFLAWRENCE.ORG](http://WWW.CITYOFLAWRENCE.ORG)

FOR MORE INFORMATION CALL  
**317 545 6191**



Fast. Easy. Secure.

**PAY ONLINE**

**UTILITY WILL NO LONGER BE ACCEPTING PAYMENTS THROUGH PAYMENTUS**

Dear Lawrence Utility Customer,

This month we would like to introduce a new feature that will soon be available to our customers, which is an electronic "Resume Service" form. We have received many requests to have this form available electronically so that customers do not have to come to the Business Office in person to fill out the form, which is our present practice. By executing this form, the customer is authorizing the Utility to turn the customer's water back on when there is no one present at the property. It informs the customer that, should a faucet, tap, spigot or other water-using appliance inside the home be inadvertently left on, the Utility will not be responsible for any water damage inside the home. It is our intention to "go live" with this feature starting in August.

Other information of note concerning utility bills is that effective September 1, 2019, the Utility will no longer be accepting payments through the "Paymentus" electronic bill pay service. If you are using Paymentus, you will want to make a note to switch to the other links for making electronic payment, such as recurring credit card payment, IVR or e-Check options.

As you are all aware, there has been a lot of rain this spring. Consequently, there have been a lot of drainage complaints. One type of complaint has been related to sump pump discharges. Sump pumps are privately owned and maintained pumps that serve to collect and remove water from homes and some businesses and are generally located in structures

with basements. Sump pumps should discharge to a drainage feature such as a ditch, swale or storm sewer. In many subdivisions built since the late 80's, developers installed drainage tiles to provide for sump pump connections in those areas where homes with basements were being constructed. These are typically 4-inch plastic pipes with a tee connection for the sump pipe coming from the structure and are generally located in rear yard swales, although we have seen different configurations over the years. Sump pumps were, and are not now, permitted to be connected to street underdrain systems (a pipe located under the concrete curb in many streets in the newer portions of the city) unless this rule is waived in writing by the City. Sump pump systems serving private property are not the responsibility of the City to maintain or repair. However, the City's DPW inspectors will come out to help advise as to possible solutions and facilitate permitting issues if excavation work or taps into a city-controlled storm sewer pipe is necessary. While sump pumps are not directly mentioned in the city's Storm Water Ordinance, further underscoring the fact that these are not under the City's jurisdiction, there is language about how properties have to be properly drained and cannot cause negative impacts downstream. To read the City's Storm Water Ordinance, please navigate to: <http://library.amlegal.com/>. Once there. Navigate to library, then select Indiana, then "Lawrence", then "View Code". The storm water ordinance is in A Title 5, Article 2, Chapter 6..

**Attention Residential and Commercial Property Owners:**

- Did you know that City ordinance 3-3-4-6 requires property owners to "...at all times maintain the premises free of litter, except as is properly stored in authorized private receptacles for collection."
- The City ordinances, section 3-3-4-4 states "Persons owning or occupying places of business within the City shall keep the sidewalk in front of their business premises free of litter at all times."

**Please do your part to keep our city clean and free of litter!!!**

Thank you,



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*Note The contents contained herein are for informational purposes only and do not constitute legal advice*

