

## NEW P.O. BOX INFORMATION

Our new PO Box address appears below in red. If you are a customer who utilizes a 3rd party Bill Pay process, please update the utility mailing address in that system.

**Payment Processing**  
**PO Box 1366**  
**Indianapolis, IN 46206-1366**

If you are currently paying your utility bill through your bank, you will need to update the PO Box information to avoid having your payment returned.

It is also a good idea to check your account set up to ensure that the Utility has current contact information on file, such as phone number and/or email.

Contact information is very important in case we need to contact you regarding an emergency or for Utility Billing-related issues. Please contact the billing office at 317-542-0511 if you have any questions.

## WATER MAIN FLUSH SCHEDULE

City of Lawrence Utilities will be flushing water mains during normal business hours from Monday, April 4 through Friday, May 6, 2022.

As a result of this activity, some customers may experience a temporary discoloration of their water and/or a low water pressure condition.

Color can range from a light yellow to an orange-red. If this occurs, the customer should run a medium stream of cold water until the water clears. If a customer is experiencing this problem, the customer should not run hot water or wash clothes until the water clears up.



The City does not reimburse customers for water used to flush their service lines due to iron discoloration. Main flushing is necessary in order to properly maintain the water distribution system and helps to improve water quality and maintain adequate disinfectant levels per regulatory requirements.

If you have any questions please feel free to contact City of Lawrence Utilities at (317) 542-0511, press 0 to speak with a Customer Service representative.

## 2022 CONSTRUCTION SEASON

The construction season is here and we have several projects underway. Below is a quick update on what Lawrence Utilities is working on:

Phase II Water System Improvements - Contract B includes work in the areas noted below and we expect the project to take a full year to complete:

1. 46th Street - between Franklin and Shadeland

2. Elmhurst and Woodcroft Drives, between 46th and 47th
3. McGuire Court
4. Richardt Street - from 48th to 56th
5. Franklin Road - from 47th to 56th
6. Hermosa/Fall Creek Road - from Indian Lake Road to dead-end, including replacement of the water main that extends from Hermosa Drive to supply the Kroger complex at 79th & Fall Creek Road.

The work on **Hermosa Drive** is nearing completion, with the contractor now focused on connecting the water service lines to the new main.

Once we complete this and the connection for the feeder main to the Kroger complex, we will resurface the road and complete the other restoration work. We expect to be done with this work this summer.



## 2022 CONSTRUCTION SEASON CONTINUED

Work on **Franklin Road** is underway with the contractor installing the new main via underground directional drilling process and subsequent stages will include setting new hydrants, transferring water services to the new main and making the necessary connections to existing mains for the side streets.

Once completed, we will resurface the areas affected by the water main work. We will provide further updates with respect to the other project areas in future issues of the Lift and on the Utility News web page.

Miller Pipeline will be starting work on the **Maple Lane, Zoeller Ave. and Wallingwood Drive** water main replacement project on or about March 14th. The first phase of the work will be the stormwater improvements on Wallingwood Drive and then the contractor will be starting new main installation on or about April 3rd. We expect to complete this work by the end of the year. These streets will be milled and resurfaced once the project is completed.

**52nd Street Elevated Storage Tank** – the work on this water storage tank will start in the early fall of 2022 and will not affect traffic.



## SEWER UTILITY REHAB PROJECTS

The Sewer Utility will be advertising for bids starting March 14 and expect to be under construction with our SWIF/AR-PA-funded sanitary sewer rehab project in late spring.

This project includes sewer main rehabilitation with CIPP (lining), sewer main replacement, manhole rehabilitation and service lateral improvements in the right of way.

Once we address the sewer revenue issue with the rate increase we will be introducing soon, we will start rolling out many more sanitary sewer improvement projects in order to comply with our new Administrative Order on Consent we received from the EPA in November of 2021. The City has not adjusted sewer rates since 2009. We had planned to introduce



a rate increase in early 2020 to take effect in late 2020, or January 1, 2021 at the latest, but the pandemic issue arose and we decided that it was the wrong time to seek a sewer rate increase due to the adverse economic impacts experienced by our customers and businesses.

The impacts of the pandemic continue to affect not only our routine operating expenses, but also our capital improvements projects as well. Parts, materials and supplies are all seeing delays in shipment due to decreased production and shipping delays, and cost increases are hitting virtually all supplies, materials and parts.