



JULY
2018



THE LAWRENCE LIFT

NEWSLETTER

KEEPING AN EYE ON WATER
ONLINE BILL PAY COMING SOON!



Lawrence Utilities has launched a downloadable app (Eye On Water) that allows customers to monitor water usage and consumption on their mobile device as well as parameters to provide timely notification of possible leaks on the plumbing after the meter.

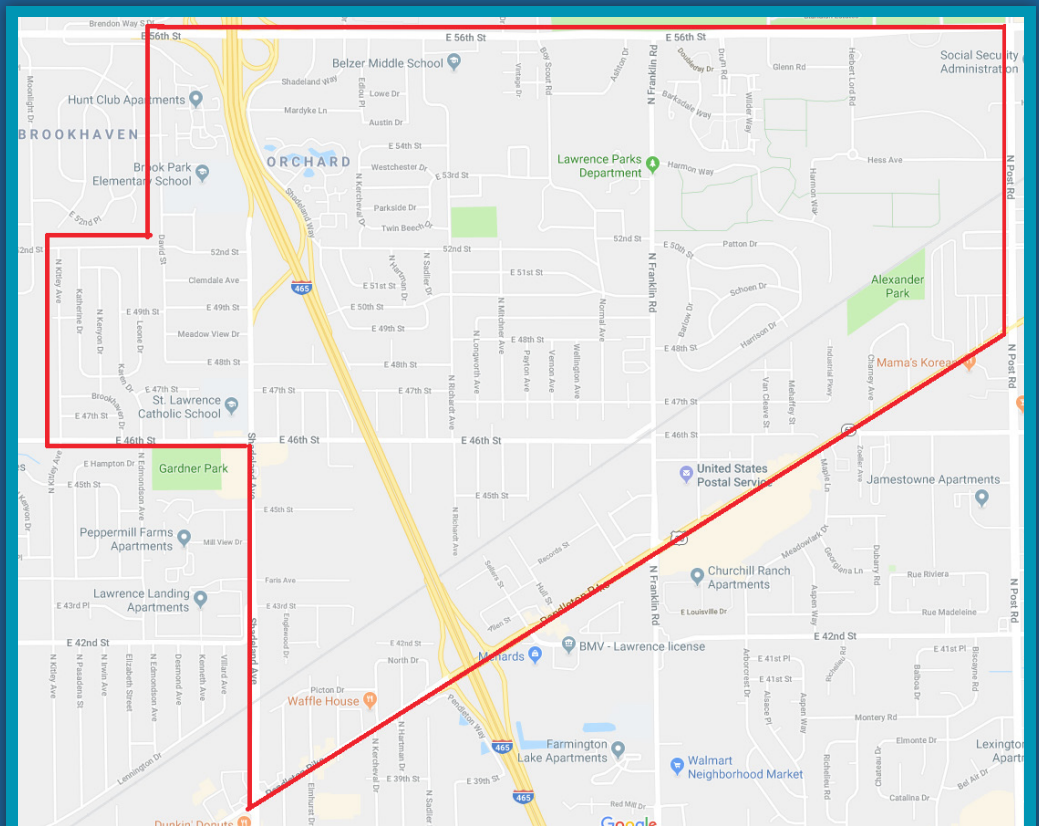
The City of Lawrence Utilities currently utilizes two radio systems to read our water meters. The Orion Classic (Drive By) and the Orion Cellular (Cellular Network). The Orion Classic models are read once per month, while the Cellular network models provide an electronic read once per 24-hour period. The model of radio your meter has will determine what elements of the EyeOnWater's webpage are available to you.

We are excited to be in a position now to provide these much-desired customer-service enhancements to our valued customers.

Scott Salsbery
Utilities Superintendent
(317) 524-6305
ssalsbery@cityoflawrence.org

ISSUE
29

LAWRENCE UTILITIES SEEKS FUNDING TO ELIMINATE GALVANIZED STEEL LINES





UTILITY SEEKS ADDITIONAL FUNDING AND NEEDS YOUR HELP

I am pleased to report that we have awarded the 4th and final project under our Phase I Water System Improvements Projects that were made possible by the water rate increase passed in 2017. All our Phase I projects are either underway, nearing completion or completed.

Attention Residents of Lawrence: Your Assistance is Needed

We are seeking to gain additional funding through the SRF loan program to find and eliminate galvanized steel water service lines from the water system. We need your help to determine if your property has this type of service line.

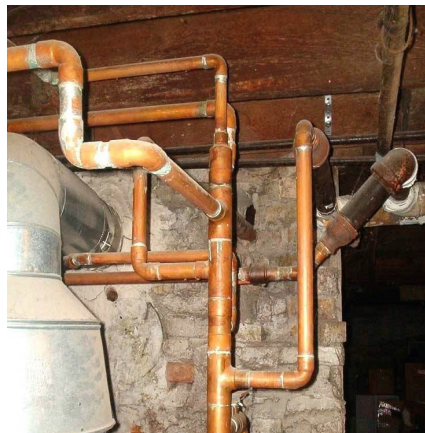
If you reside in the City of Lawrence and are west of Post Road between Pendleton Pike and 56th Street (outlined in red on the map below), we would like to get information from you concerning your water service line material.



Galvanized Pipes

We are asking customers to take some time to determine what kind of pipe they have coming into their home. Typically, the water service line will come in adjacent to the water heater or meter (if your meter is inside) in utility rooms, attached

garages, or sometimes through the basement wall. If your pipe has patina or external corrosion, take a screwdriver or similar tool to scrape it off to expose the metal.



Copper Pipes

Once you have located your water service line, you might be able to identify the pipe material by sight. There are three types of metal water service piping - copper, galvanized, and lead. If you are unsure by sight, perform a "magnet test." Take a household magnet and place it on the pipe, if it attaches to the pipe, you have successfully identified a galvanized steel pipe. Magnets will not stick to copper or lead pipes. When you scrape a lead pipe it will be very shiny underneath, like polished silver. To this date we have never encountered a lead water service line in Lawrence and do not expect we will find any now. However, if you believe you have a lead water service line entering your home, please contact Scott Salsbery at 317-524-6305 as soon as possible.

Unsure if you have the right pipe?

Please contact Scott Salsbery at 317-524-6305 for assistance.



Lead Pipes

If you perform this investigation, please take a picture of the water service line entering your home and email it with your home address to ssalsbery@cityoflawrence.org. Note in the email the type of water service line you identified. We will use this information to provide data to our proposal for additional funding from SRF.

Thank you for your cooperation and assistance as we work to provide the City of Lawrence with safe and clean water now and for generations to come.

Thank you,



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