



## INCOMING WATER SERVICE LINES

So far, we have received only a handful of responses to our request for customers to send us pictures documenting their incoming water service lines.

We are certainly very thankful to those of you who have done so! In continuing to work towards compliance with the lead service line inventory requirements under the new regulations from EPA, it is important for us to know what type of water service line is coming

into the homes and businesses in Lawrence. We are presently working to secure \$400,000 in funding from the Indiana Finance Authority to complete the inventory work, but the field costs to do this will exceed that amount unless we can document as many of these service line types as possible.

In the absence of historical records, pictures are an acceptable means of identifying these line types. And pictures are much easier than

our coming out to excavate a hole in the yard to verify! Therefore, please keep sending us pictures of your water service line where it comes into your home or business!

Remember, we are happy to come out and help verify these line types too, so feel free to call 317-542-0511 to arrange a visit by one of our staff to assist in this effort.

## WATER METER TECHNICAL INFORMATION

Your water meter is owned and maintained by Lawrence Utilities and is a highly accurate and dependable water measuring device. It is usually located in a meter pit in the ground near the property line or in some cases, inside the home or business with a shut off valve located outside near the property line. It registers all the water used in your home or building in gallons.

Some of our meters have electronic reading devices that allow the meter reader to drive or walk past your home and pick up the meter reading remotely. Some meters are still located inside homes or businesses, though the general policy is to have them outside in pits for ease of access and maintenance. However, the remote-read meters are of the same design as manual read meters with manual read dials that are always the "official" read in case a question comes up regarding the accuracy of the electronic reading.

The design of the water meter does not allow Lawrence Utilities to adjust the dials or the accuracy of the meter. Much like an automobile or other mechanical device, the meter slows down with age and eventually can stop registering completely, but it

cannot arbitrarily run faster than it was designed to run. The mechanical parts are not capable of "speeding up" or registering a significantly higher reading than actual. Having a meter register 20,000 gallons of consumption when the usage was actually 4,000 gallons would be like a vehicle with a maximum speed of 100 mph suddenly being able to intermittently run at speeds of 500 mph, it isn't mechanically possible.

All meters are calibrated and tested in the factory before they are shipped. The American Water Works Association requires meters to be within 98.5 and 101.5% accuracy to be usable. This means an error rate of 1.5% low or high.

For those customers with inside meters, please be aware that the actual meter itself is the only part of the interior plumbing that LU is responsible for. For all residential water services, LU maintains the service line from the public main up to the meter when the meter is located outside in a meter pit. For meters located inside, LU maintains the service line from the public main up to the outside shut off valve located near the property line. For those with meter pits outside in a meter

pit, it is the property owner's responsibility to maintain the meter out so that the ring and lid assembly is properly seated on the meter pit and the lid securely always closed.

Please contact the Business Office at 317-542-0511 if you have any questions about your meter pit.





# THE LAWRENCE LIFT

## SUMMER SPRINKLING RATE

The Summer Sprinkling Rate ordinance of 2010 established an automatic adjustment to residential customers sanitary sewer bills. The water portion of the bill is not adjusted.

Utility bills received in July through October, for usage in June through September, are calculated based on

the customers average usage for the months of February, March, April, and May immediately preceding. Because this adjustment is applied automatically many customers are unaware of it and should note that sewer bills will appear to go up in November.



## WATER MAIN REPLACEMENTS CONTINUE

We are nearing completion of the large water main replacement project affecting 46th, Richardt, Elmhurst, Woodcroft, McGuire Court, and Kingman Drive. Franklin Road was the first part of this project.

I know that many customers are quite frustrated by the length of time it has taken to get these projects completed and their yards/sidewalks and/or driveways restored. In the long run it will all have been worth it as these areas were targeted because of frequent main failures and our desire to target water mains in main roadways and get them done.

The Brookside Park Phase 2A Water Main Replacement project will be starting up

soon and will affect residents in the area bounded by 53rd Street on the north and Twin Beech on the south, and from Kercheval on the west to Sadlier on the east.

This area will also see stormwater improvements and the same contractor, Midwest Paving, is constructing both the water main and stormwater contracts. We anticipate construction to start in September and be completed in the late spring/early summer of 2024. We would ask for your continued patience and cooperation as we continue to move forward with all our infrastructure improvements projects.



## SEPTEMBER EVENTS

### Lagers in Lawrence

Sept 23rd • 2 to 6 PM

Fort Ben Cultural Campus

Get Tickets:

[visitlawrenceindiana.com/events/lagers/](http://visitlawrenceindiana.com/events/lagers/)

### Día Latino de Lawrence

Sept 30 • 11 to 3 PM

Fort Ben Cultural Campus

### Fort Ben Farmer's Market

#### Fall Fest

October 5th • 4 to 7 PM

Fort Ben Cultural Campus

