

REMINDER: NEW UTILITY ACCESS PAYMENT PLATFORM

To enroll in the new Utility Access System:

1. Please visit: **www.cityoflawrence.org**.
2. From there, select “**Lawrence Utilities**”
3. Then choose “**Online Bill Pay**”
4. Then select “**Utility Access Portal**”
5. You can “**Create User Profile**”
6. Once confirmed via email, you will then add your utility account.

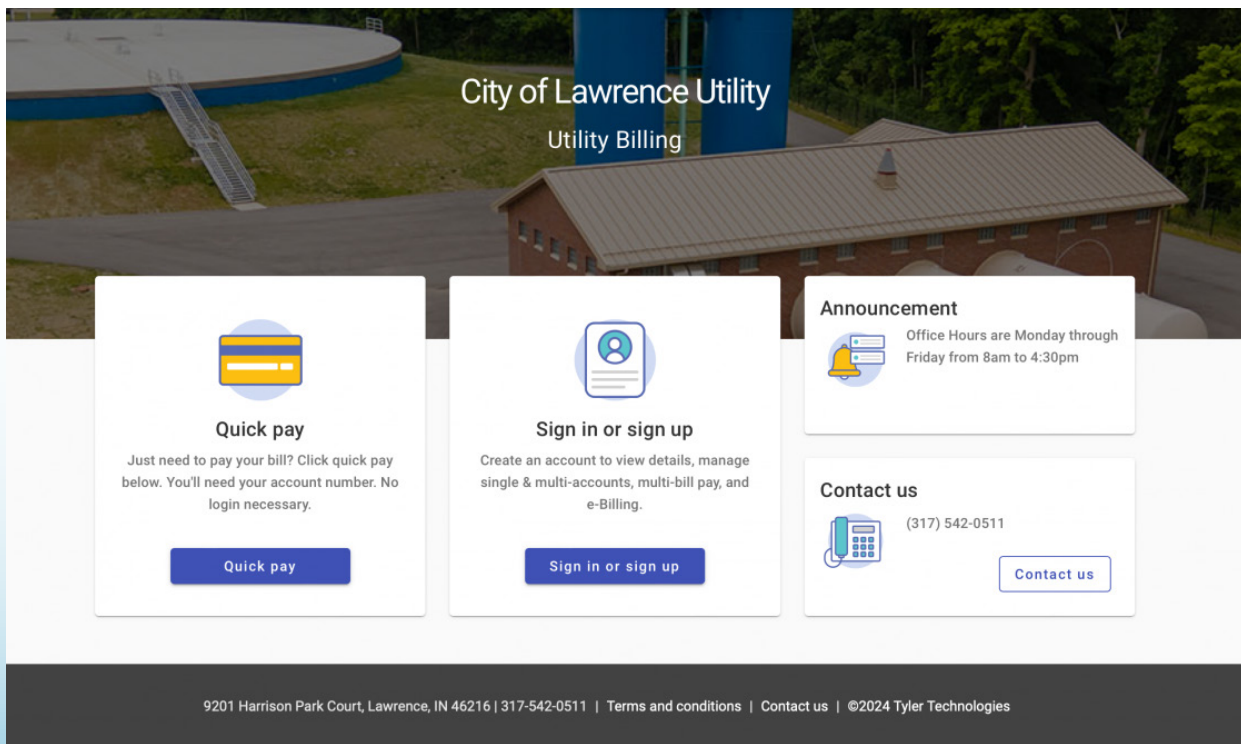
Please enter the account number as it appears on your bill and the name needs to be in all caps as it appears on your bill.

To make the most of the exciting new features, we kindly request that you re-establish your account login and update your credit card information when prompted during the upgrade process.

Rest assured, our new payment platform is equipped with the latest security measures to ensure your personal information remains safe and confidential.

We understand that change can sometimes be challenging, but we believe that this upgrade will significantly enhance your experience with our utility services.

Our customer support team will be available to assist you throughout the transition, should you have any questions or encounter any difficulties. Please call **317-542-0511** for assistance.



The screenshot shows the 'City of Lawrence Utility Billing' website. At the top, there's a header with the title 'City of Lawrence Utility Billing'. Below the header, there are three main sections: 'Quick pay', 'Sign in or sign up', and 'Announcement'. The 'Quick pay' section has a credit card icon and a button labeled 'Quick pay'. The 'Sign in or sign up' section has a user profile icon and a button labeled 'Sign in or sign up'. The 'Announcement' section has a bell icon and text about office hours. Below these, there's a 'Contact us' section with a phone icon and a button labeled 'Contact us'. At the bottom, there's a footer with the address '9201 Harrison Park Court, Lawrence, IN 46216', the phone number '317-542-0511', and links for 'Terms and conditions', 'Contact us', and '©2024 Tyler Technologies'.

City of Lawrence Utility
Utility Billing

Quick pay
Just need to pay your bill? Click quick pay below. You'll need your account number. No login necessary.
[Quick pay](#)

Sign in or sign up
Create an account to view details, manage single & multi-accounts, multi-bill pay, and e-Billing.
[Sign in or sign up](#)

Announcement
Office Hours are Monday through Friday from 8am to 4:30pm

Contact us
(317) 542-0511
[Contact us](#)

9201 Harrison Park Court, Lawrence, IN 46216 | 317-542-0511 | [Terms and conditions](#) | [Contact us](#) | ©2024 Tyler Technologies

THE LAWRENCE LIFT

REQUIRED IRRIGATION BACKFLOW TESTING FOR 2024

It is that time of the year when residents are getting their irrigation systems ready to turn on for the summer months.

Please remember that all irrigation backflow devices are to be tested when the irrigation system is turned on for the 2024 season by a certified backflow device tester possessing a valid certification issued by IDEM.

Lawrence Utilities is required by Indiana state Law (327 IAC 8-10) to implement

monitor and enforce a cross-connection control program. The completed backflow test results must be sent to the Utility office at backflow@cityoflawrence.org for record keeping purposes.

Please do not hesitate to contact the Business Office at 317-542-0511 to speak with a customer service representative to answer any questions you may have.



HEAVY TRASH COLLECTION



On your regular trash collection day, the week of **May 6th - 10th**, Priority Waste will collect up to 3 heavy trash items per household.

For eligible items visit www.cityoflawrence.org/solid-waste or call Priority Waste at **855-927-8365** or **586-228-1200**.

ROAD RESURFACING PROJECTS TO BEGIN APRIL 9, 2024

- Franklin Road from Pendleton Pike to 56th Street has been resurfaced but work to raise the manholes, valves, storm drains to grade to be completed.
- 49th Street resurfacing from Richardt Ave. to Mitchner Ave.
- 51st Street from Richardt Ave. to 50th Street.

- Elmhurst Drive from 49th Street to 52nd Street.
- Longworth Ave. from 47th Street to 49th Street.
- Sadlier Drive from 49th Street to 50th Street.
- 49th Street from Longworth Ave to Franklin Road.

For any questions concerning the road resurfacing please contact Lawrence DPW at 317-545-8787

UPCOMING CITY EVENTS

FIESTA LAWRENCE

MAY 11, 2024 • 12PM

FORT BEN CULTURAL CAMPUS
8920 OTIS AVE, INDIANAPOLIS, IN 46216

FORT BEN FARMER'S MARKET

JUN. 6 - OCT. 3, 2024 • 4-7PM

FORT BEN CULTURAL CAMPUS
8920 OTIS AVE, INDIANAPOLIS, IN 46216

Check out more info at VisitLawrenceIndiana.com