

THE LAWRENCE LIFT

APRIL 2025



LAWRENCE
UTILITIES
NEWSLETTER

REDUCING INFLOW & INFILTRATION FROM SANITARY SEWER LINES

As another reminder, it is very important for residents and business owners alike to make sure to take the necessary steps to eliminate the sources of “clear water” (rainwater/groundwater) from entering our sanitary sewer system. This frees up the much needed capacity in our sanitary sewer mains and can help in reducing unnecessary treatment costs.

Please make sure sump pumps and down spouts are NOT connected to your sanitary sewer system. Downspouts and sump pump discharge pipes are prohibited from being connected to your sanitary sewer laterals under section §5-1-2-2 of the city ordinance.

These types of connections cannot be connected to sanitary sewer laterals. They must be directed to your yard, storm sewer pipes, or ditches. Check

your cleanout cap. Make certain that your cleanout pipe is sealed, and the cap is secure and not damaged.



Please help us eliminate these unwanted sources of rain and groundwater from entering our sanitary sewer system and avoid possible code enforcement action by being proactive about taking care of the portion of the sanitary sewer system that is your responsibility as a property owner.

Also, please remember to call our After-hours On-Call number at 317-260-0220 if you are experiencing sanitary sewer issues at your home or business located in Lawrence. It could save you money if the issue turns out to be something in the public main rather than with your sewer lateral.

We can also help if the issue is determined to be damage resulting from a 3rd party contractor who was working in the area. There has been an increase in the number of sewer laterals damaged by contractors installing underground fiber optic lines for the new 5G cable upgrades. If you hire a contractor to come out and they determine it is an issue with the public main, we do not reimburse those contractor costs.

2025 SPRING WATER MAIN FLUSHING

The City of Lawrence Utilities will be flushing water mains during normal business hours from Monday, March 31st through Friday, May 9, 2025.

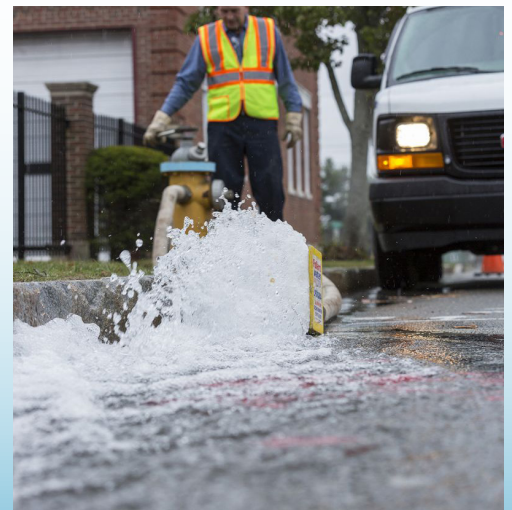
As a result of this activity, some customers may experience a temporary discoloration of their water and/or a low water pressure condition. Color can range from a light yellow to an orange red.

If this occurs, the customer should run a medium stream of cold water until the water Clears. If a customer is experiencing this problem, the customer should not run/use hot water or wash

clothes until the water clears up. The city does not reimburse customers for water used to flush their service lines due to iron discoloration.

Main flushing is necessary to properly maintain the water distribution system and helps to improve water quality and maintain adequate disinfectant levels per regulatory requirements.

If you have any questions, please feel free to contact City of Lawrence Utilities at (317) 542-0511, press 0 to speak with a Customer Service representative.



THE LAWRENCE LIFT

EYE ON WATER - TOOLS FOR NEW WATER METERS

The new meters installed under our meter change out program offers more features to our customers who have had their water meter changed. We offer you direct and secure access to your water usage data.

Visit the City of Lawrence Website and click on the EyeOnWater suite for available tools. The site includes a secure online website to review and analyze your usage patterns and history. A consumer smartphone app will be made available

after the initial online sign-up. With these tools, you can view your hourly usage activity, and gain greater understanding and control of the amount of water you use.

Lawrence Utilities EyeOnWater Online provides easy to understand graphs and the ability to establish alerts— including identifying potential leaks. Settings are also available that allow you to have a notification sent to you electronically when your water usage in a 24-hour

period exceeds an amount that you set. This feature provides the best means available at this time for early leak warnings which can save you money and possibly reduce the amount of damage a leak can cause to your property.

Lawrence Utilities highly recommend establishing your EyeOnWater account. If you have any questions, please do not hesitate to contact the Business Office at 317-542-0511.

UPCOMING CITY EVENTS

FOREVER YOUNG CLUB

GAME DAYS: EVERY THURSDAY • 11AM-12PM

FITNESS CLASS: MARCH 14 • 11AM-12PM

COMMUNITY CENTER - 5301 N. FRANKLIN RD.



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SPRING FLING

SATURDAY, APRIL 19 • 10AM-12PM

COMMUNITY CENTER - 5301 N. FRANKLIN RD.



CLEAN UP DAY

TUESDAY, APRIL 22 • 7:30AM-12:30PM

BEGINS AT COMMUNITY PARK - 5301 N. FRANKLIN RD.



STATE OF THE CITY

WEDNESDAY, APRIL 23 • 6:00PM

LOCATION UPDATED!

LAWRENCE GOVERNMENT CENTER - 9001 E. 59TH ST.



LIVE LONGER IN LAWRENCE HEALTH FAIR

SUNDAY, APRIL 27 • 12PM - 4PM

COMMUNITY PARK - 5301 N. FRANKLIN RD.



Check out more info at VisitLawrenceIndiana.com



Thank you,
Paul Wanner, Supt.

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