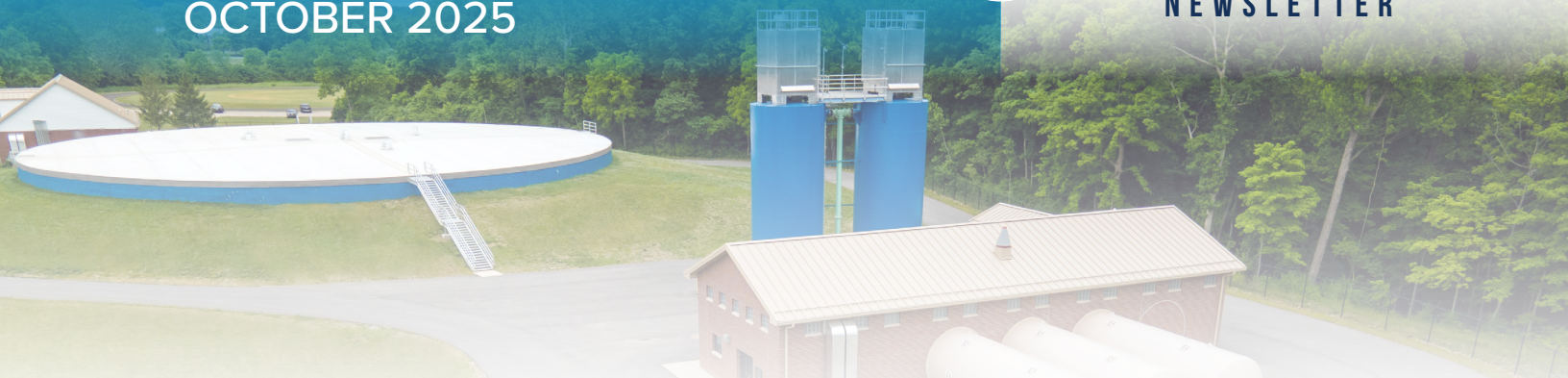




UPDATE ON TRIHALOMETHANE (TTHM) EXCEEDANCE PREVIOUSLY REPORTED IN THE AUGUST LAWRENCE LIFT

We want to provide a brief update on the trihalomethane (TTHM) exceedance that was reported to you in the August Lawrence Lift.

As noted in our previous Lawrence Lift, we have performed targeted sample testing around the area with the higher-than-normal TTHM testing result. At these specific locations, we did not find any high TTHM results that exceed the

maximum contamination levels (80 ug/L). Sample results were in the mid 20's ug/L range which is well below the maximum contamination levels. Samples were collected from the water treatment plant that provides water to the area and from points near the high TTHM sample site.

We will continue to perform more testing in the near future and will continue to update you with more information as we

move along. We want to assure you that we remain committed to providing you with safe, reliable drinking water here in the City of Lawrence.

For more information, please contact Tom Speer, Water Treatment Director, at (317) 542-0511.

COLD WEATHER TIPS

It's getting to be that time of year again when the leaves start changing and the temperatures start dropping. Please take some time to make sure that you are prepared for these temperature drops to avoid costly damages to your property.

Outside Your Home

► Disconnect and store your garden hose. If your home has a separate shut-off for external faucets, turn it off and drain the water from those faucets to prevent those lines from freezing and bursting. There are covers available at hardware stores, usually made of Styrofoam, that can be installed over outside spigots for additional protection.

► Turn off and drain sprinkler systems. You may want to call in a professional company to blow out any leftover water in the underground lines. A broken sprinkler pipe can do damage to the delicate components that make up the entire system, increasing the cost of repair. Frozen and broken pipes that are

not properly winterized can result in high water bills when the lines thaw if the water supply is not shut off.

► Know where your main waterline shut-off is before problems arise. If your meter is not located inside your house, it is outside in a meter pit, usually in the front yard by the property line. In an emergency you may have your plumber close the valve in the meter pit or you may call the utility for an emergency shut off. The Utility charges a fee for after-hours emergency shut offs. If you need assistance locating your meter pit, please contact the Utility Business Office at (317) 542-0511. After turning the water off, turn on faucets to allow the water to drain and release the pressure in your pipes.

► Make sure that the lids are installed and secure on meter pits and curb stop boxes to prevent cold air from reaching plumbing in those structures. If yours are damaged or you cannot locate or secure them, please call the Business Office at (317) 542-0511 for assistance.



THE LAWRENCE LIFT

EYEONWATER APP – A TOOL FOR CUSTOMERS TO TRACK THEIR WATER USAGE

If you recently had a new meter installed, your new meter is equipped with a cellular transmitter that has automatic reading capabilities.

These newer meters, combined with the EyeOnWater app, provide our customers with a higher level of service. Once downloaded and registered, this online app provides a secure suite of available tools to review and analyze your usage patterns.

With these tools, you can view your hourly consumption activity as well as gain a greater understanding of the total amount of water used in a specified period. In

addition to displaying consumption data, EyeOnWater allows you to set a usage tolerance and receive text or email alerts when your water usage rises or spikes more than the pre-determined amount you set. The app will also send notification if your meter registers water consumption for 24 consecutive hours, which could indicate a potential leak.

Please consider signing up to take advantage of these benefits that come with your new meter with cellular transmitter. EyeOnWater is an easy way to monitor your daily water consumption and gives you full access to your usage history.

Sign up today at: www.eyeonwater.com. Please note that some customers may still have the older style meters which are still electronically read, but do not have the cellular transmitter and thus do not have full range of features available on the app.



UPCOMING CITY EVENTS

FOREVER YOUNG CLUB

GAME DAYS: EVERY THURSDAY • 11AM - 1PM

FITNESS CLASS: OCT. 10 • 11AM - 12PM

YOGA CLASS: OCT. 31 • 11AM - 12PM

COMMUNITY CENTER - 5301 N. FRANKLIN RD.



Brought to you by Helping Hands Home Management LLC
www.helpinghandswecare.com

HALLOWEEN FEST WITH THE YMCA

FRIDAY, OCTOBER 24 • 6PM - 8PM

CIVIC PLAZA - 5710 LAWRENCE VILLAGE PKWY

**HAPPY FALL
HALLOWEEN FEST**



A LAWRENCE CHRISTMAS

SATURDAY, NOVEMBER 29 • 6:00PM - 8:00PM

CIVIC PLAZA - 5710 LAWRENCE VILLAGE PKWY



A Lawrence Christmas

Check out more info at VisitLawrenceIndiana.com