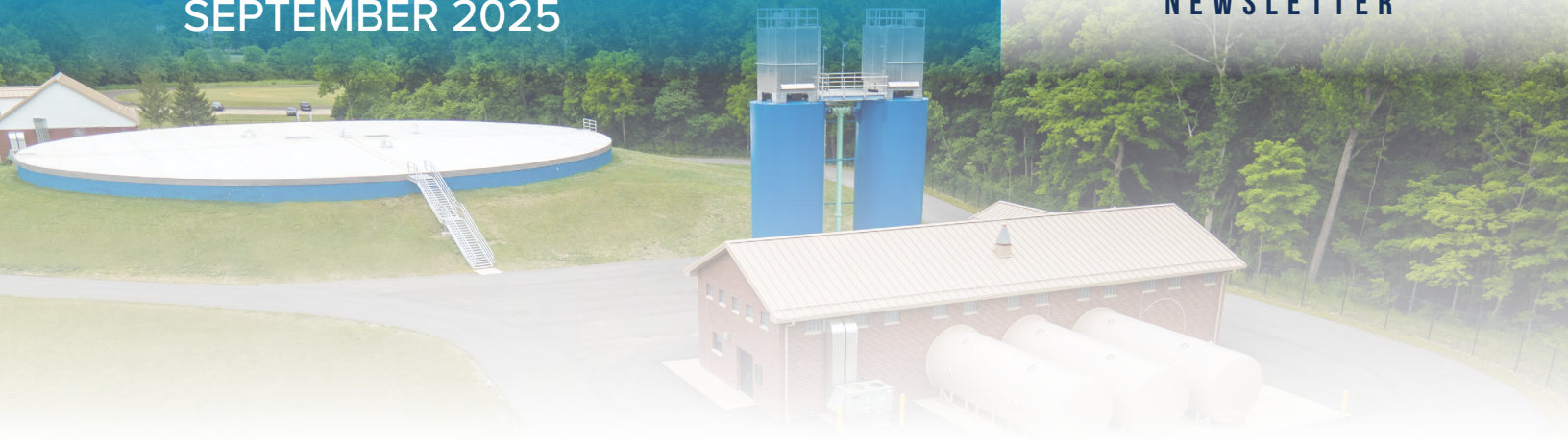


THE LAWRENCE LIFT

SEPTEMBER 2025



LAWRENCE
UTILITIES
NEWSLETTER



2025 FALL WATER MAIN FLUSHING

The City of Lawrence Utilities will be flushing water mains during normal business hours from Monday, September 29th through Friday, October 31st, 2025.

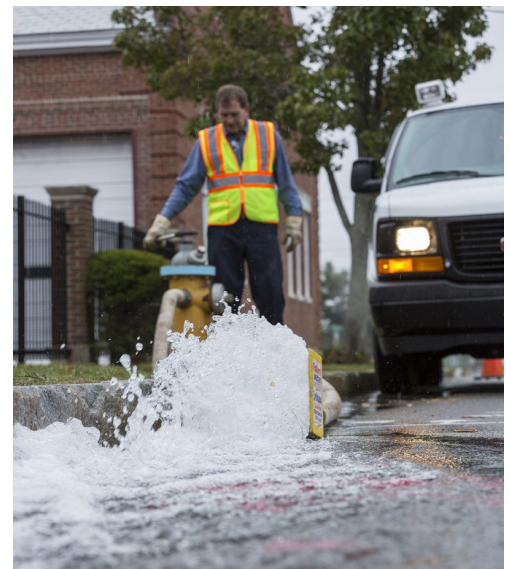
As a result of this activity, some customers may experience a temporary discoloration of their water and/or a low water pressure condition. Color can range from a light yellow to an orange red.

If this occurs, the customer should run a medium stream of cold water until the water clears. If a customer is experiencing this problem, the customer should not run/use hot water or wash clothes until the water clears up.

The city does not reimburse customers for water used to flush their service lines due to iron discoloration.

Main flushing is necessary to properly maintain the water distribution system and helps to improve water quality and maintain adequate disinfectant levels per regulatory requirements.

If you have any questions, please feel free to contact City of Lawrence Utilities at (317) 542-0511, press 0 to speak with a Customer Service representative.



EYEONWATER APP – A TOOL FOR CUSTOMERS TO TRACK THEIR WATER USAGE

If you recently had a new meter installed, your new meter is equipped with a cellular transmitter that has automatic reading capabilities. These newer meters, combined with the EyeOnWater app, provide our customers with a higher level of service.

Once downloaded and registered, this online app provides a secure suite of available tools to review and analyze your usage patterns. With these tools, you can view your hourly consumption activity as well as gain a greater understanding of the total amount of water used in a specified period.

In addition to displaying consumption

data, EyeOnWater allows you to set a usage tolerance and receive text or email alerts when your water usage rises or spikes more than the pre-determined amount you set. The app will also send notification if your meter registers water consumption for 24 consecutive hours, which could indicate a potential leak.

Please consider signing up to take advantage of these benefits that come with the new meter with the cellular transmitter. EyeOnWater is an easy way to monitor your daily water consumption and gives you full access to your usage history.

Sign up today at: www.eyeonwater.com. Please note that some customers may

still have the older style meters which are still electronically read, but do not have the cellular transmitter and thus do not have access to the full range of features available on the EyeOnWater app.

Lawrence Utilities will continue to replace the older water meters as they reach their end of useful life with meters that allow the customer to take full advantage of the EyeOnWater App.



THE LAWRENCE LIFT

SANITARY SEWER INFRASTRUCTURE REHABILITATION PROJECTS

The Fort Harrison Collection System Capacity Improvements Project, Phase III, has begun on Shafter Road (inside the Fort Harrison State Park).

This project is to replace the old, failing sanitary sewer infrastructure currently in place and to eliminate sources of “clear water” Inflow & Infiltration (ground water & rainwater) which frees up capacity for sewage in the mains.

Work on the 71st Street Lift Station Basin Rehabilitation Project is scheduled to begin the week of September 8th.

This is another project to eliminate sources of “clear water” Inflow & Infiltration and free up capacity for sewage in the mains.

Work on this project will consist of approximately 3,000 linear feet of 8-inch and 12-inch sanitary sewers using cured-in-place lining (CIPP), approximately 1,300 linear feet of 6-inch sanitary lateral lining, sewer cleaning, bypass pumping as required, installation of 400 linear feet of new 12-inch PVC sanitary sewer, two partial replacements of sewers, manhole rehabilitation, and associated site restoration.



UPCOMING CITY EVENTS

FOREVER YOUNG CLUB

GAME DAYS: EVERY THURS. • 11AM - 1PM

FITNESS DAYS: FRI, SEPT. 12 • 11AM - 12PM

YOGA DAYS: FRI, SEPT. 26 • 11AM - 12PM

COMMUNITY CENTER - 5301 N. FRANKLIN RD.



Brought to you by Helping Hands Home Management LLC

www.helpinghandswecare.com



FORT BEN FARMER'S MARKET

THURSDAYS, JUNE 5 - OCTOBER 2 • 4PM - 7PM

CULTURAL CAMPUS - 8920 OTIS AVE.



LAGERS IN LAWRENCE

SATURDAY, SEPTEMBER 20 • 2:00PM - 6:00PM

FORT BEN CULTURAL CAMPUS - 8920 OTIS AVENUE



Check out more info at VisitLawrenceIndiana.com